Internet Explorer – Compatibility View

If you are experiencing an issue with CMIS FE where the menu listing is centered on the screen or if the screen prevents you from clicking on any of the buttons, it may be occurring due to Internet Explorer compatibility issues.

To resolve this issue, please use the instructions below:

1. CMIS FE currently supports only Internet Explorer.

If using the Microsoft Edge browser, click on the 3-dotted *More* button in the top right corner and select either **Open with Internet Explorer** or *More tools* > **Open with Internet Explorer**. The rest of the instructions should be completed in Internet Explorer.

			. 🖻 …
		New window	Ctrl+N
		🖾 New InPrivate window	Ctrl+Shift+P
		Zoom — 100	% + 2
New window		5∕≡ Favorites	Ctrl+I
New InPrivate window		뜰 Reading list	Ctrl+M
·		IIN Books	Ctrl+Shift+U
Zoom — 125% +		ि History	Ctrl+H
		\downarrow Downloads	Ctrl+J
Cast media to device		<	
Find on page		Show in toolbar	>
Print		뮵 Print	Ctrl+P
		$\mathcal P$ Find on page	Ctrl+F
Pin this page to Start		A ⁽⁾ Read aloud	Ctrl+Shift+G
F12 Developer Tools		-⊐ Pin this page to the taskbar	
Open with Internet Explorer	🖉 Add notes Ctrl+Shift+M	More tools	>
Send feedback	🖻 Share this page	🔅 Settings	
	🗅 Cast media to device	? Help and feedback	>
Extensions	Copen with Internet Explorer		
What's new and tips	-⇔ Pin this page to Start		
Settings	Developer Tools F12		

2. Once logged in to CMIS FE on the Search screen, open the Compatibility View settings. This can be done one of two ways:

- a. Press and hold ALT and then press T+B on your keyboard.
- b. Click the gear icon in the top right corner of the browser and select **Compatibility View settings**.

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Print	
File	
Zoom (100%)	
Safety	
Add site to Start menu	
View downloads	Ctrl+J
Manage add-ons	
F12 Developer Tools	
Go to pinned sites	
Compatibility View settings	
Report website problems	
Internet options	
About Internet Explorer	

3. Make sure the "Add this website" lists "westinghouse.com". If not, add this as shown in the screenshot below and click **Add**.

Compatibility View Settings	×
Change Compatibility View Settings	
Add this website:	
	Add
Websites vou've added to Compatibility Viev	v:
westinghouse.com	Remove
Display intranet sites in Compatibility View	N
Use Microsoft compatibility lists	
Learn more by reading the Internet Expl	orer privacy statement
	Close

4. Click **Close**. The CMIS search screen will reload and the issue should be resolved.